



Trader Information: Terms and Conditions

Trader Information

Parking and Unloading

Please can you ensure that you park within a bay and be mindful of other traders trying to unload.

Disabled bays can only be used if you have a valid blue badge

Please note we are not responsible for any loss, damage or injury in the parking areas

Packing Away

Our fairs finish at 3pm. Out of respect to fellow traders and visitors, please do not pack away until 2.45pm. We are trying so hard to rebuild our reputation following covid and we simply cannot run the risk of losing visitors who complain to us that traders have packed away early.

Cancellations

All bookings require a non-refundable, non-transferrable deposit as follows:

Indoor single £15

Indoor double £25

Outdoor £15

Please can we respectfully ask that if you need to cancel your booking that you give us at least 2 weeks' notice so that we can try to fill the space. The impact that this has on our marketing budget is damaging to us as an organiser and also fellow traders and future events.

Insurance:

Do you have your own public liability insurance including loss, damage or injury? Whilst this is not a requirement to stand with us, we strongly recommend buying a policy. Simply Business is a great company with very low cost annual policies. Please note our insurance covers injury caused by our negligence only.

Card Payments

We do offer the opportunity for you to use our card machine to take payments for goods that you sell at our events. We charge a handling fee of £2.95 per transaction along with the 1.9% that our provider will also charge. You will be issued with a receipt from our selves and all payments will be made to you via bacs on the day that the payment clears (usually 3 working days).

Our Terms & Conditions

1. Stags Head reserves the right to cancel the event at anytime in which case full reimbursement will be made to the Stallholder. Stags Head will not be responsible for any loss of earnings.
2. Submission of a Booking Form together with payment of the amount due for the stall is deemed to be a booking by the Stallholder even if the cheque has not been cashed. Stags Head reserves the right not to accept a booking, in which case payment would be returned.
3. Stags Head reserves the right to move stall areas and re-allocate stalls as necessary. Every attempt will be made to position a stall as booked, Stallholders will be advised if the position requested is unavailable and will be offered an alternative.
4. Where electricity is supplied, all items must be pat tested. Strictly no kettles or heaters are allowed.
5. Please be mindful of health and safety. Fire exits must remain clear and avoid hazards around the floor.
6. Stags Head reserves the right to ask a stallholder to remove items that are not deemed appropriate.
7. Stags Head will not tolerate any aggressive or abusive behaviour. Any persons found acting inappropriately will be removed and banned from any future events.
8. Some venues have different conditions of their own. You will be advised of these at time of booking.